



Quick Internet Installation Guides

Remote Monitoring Guide

MYQ-SEE DDNS Setup Guide

iPhone Access Setup Guide

Android Access Setup Guide

Blackberry Access Setup Guide

E-mail Notification Setup Guide

QT4 SERIES DVRS



TABLE OF CONTENTS

REMOTE MONITORING GUIDE	3
MYQ-SEE DDNS SETUP GUIDE	14
IPHONE ACCESS SETUP GUIDE	18
ANDROID ACCESS SETUP GUIDE	23
BLACKBERRY ACCESS SETUP GUIDE	28
EMAIL NOTIFICATION SETUP GUIDE	33
CONTACT INFORMATION	34

REMOTE MONITORING GUIDE FOR QT4 SERIES DVRS

Accessing the DVR from a computer attached to the same router: If you are only going to access the DVR from a computer that is attached to the same router as the DVR you only need to setup the information in the NETWORK settings using either the DHCP option or assigning a static IP following the instructions below. Since you are just going from one location to another on the same network port forwarding and knowing the public IP address are not necessary. You would just access the DVR by entering the IP address of the DVR from the NETWORK setup into the Internet Explorer browser window. After you setup the NETWORK settings using DHCP or Static IP instructions skip down to the section: **To access the DVR through Internet Explorer.**

There are 4 ways you can setup the DVR to be accessed remotely; DHCP, Static IP, PPPOE, and DDNS.

DHCP: If your router is setup for DHCP, and most of them are by default, you can have the router assign an IP address to the DVR. To do this go to the Main Menu and select the System icon (Red box in Fig 1), then select the Network icon (Red box in Fig 2), this will display the NETWORK screen shown in Fig 3. Put a checkmark in the box at the end of the "Obtain an IP address automatically" line (Red box in Fig 3) and then click the TEST button (Green box in Fig 3). After you get the OK message in the lower left hand corner of the screen you click the Apply button to save the IP address. To find out what IP address was assigned you need to go to the Information icon (Green box in Fig 1). After the router has assigned the DVR an IP address it is a good idea to write down the address from the information section and then type the address into the IP address line and then remove the checkmark from the box above the line. This is the IP address you will forward ports 80 and 6036 to on the router so you can access the DVR from remote computers.



Fig 1 Main Menu

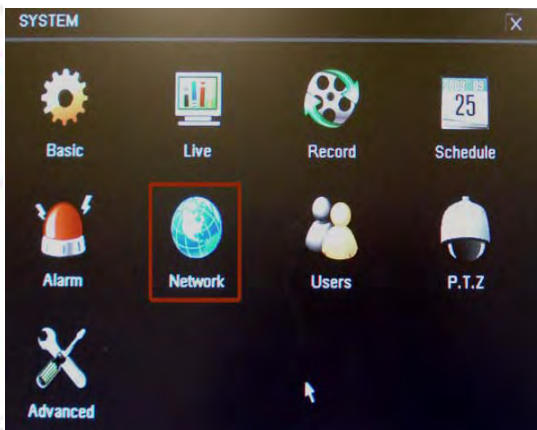


Fig 2 System

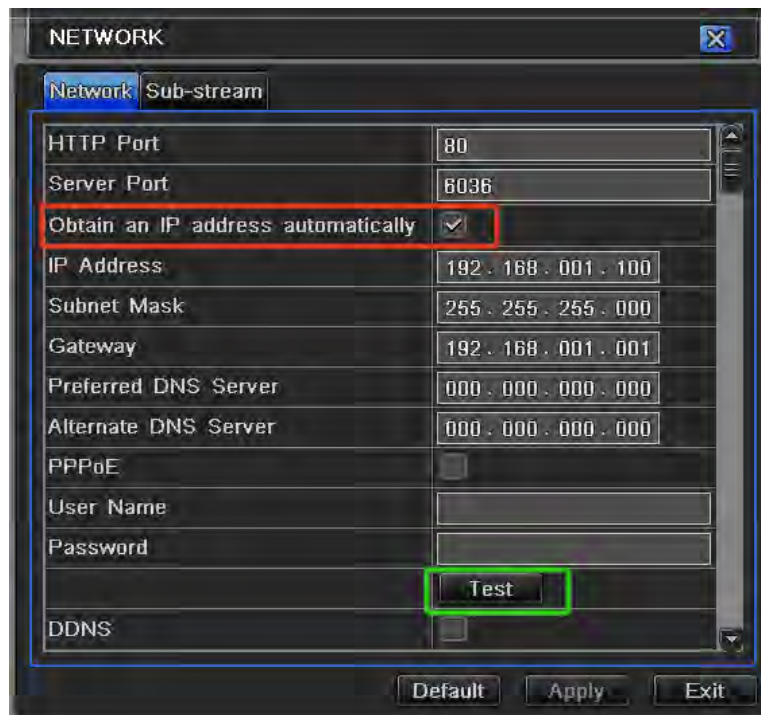


Fig 3 DHCP

Static IP: You will need to setup the network settings on the DVR to match the settings of the router that you attach the DVR to. To get the router settings you would go to the run option on a computer attached to the same router as the DVR and type cmd and hit OK to bring up a command prompt (Fig 4), then type ipconfig at the prompt (RED arrow on Fig 4) to access the router settings. Write down the gateway and subnet mask numbers (GREEN arrows on (Fig 4) so you can copy them into the network settings on the DVR (GREEN boxes on Fig 5). Go to the Main Menu and select the Setup option (Red box in Fig 1), then select the Network icon (Red box in Fig 2), to get to the NETWORK screen shown in Fig 5.

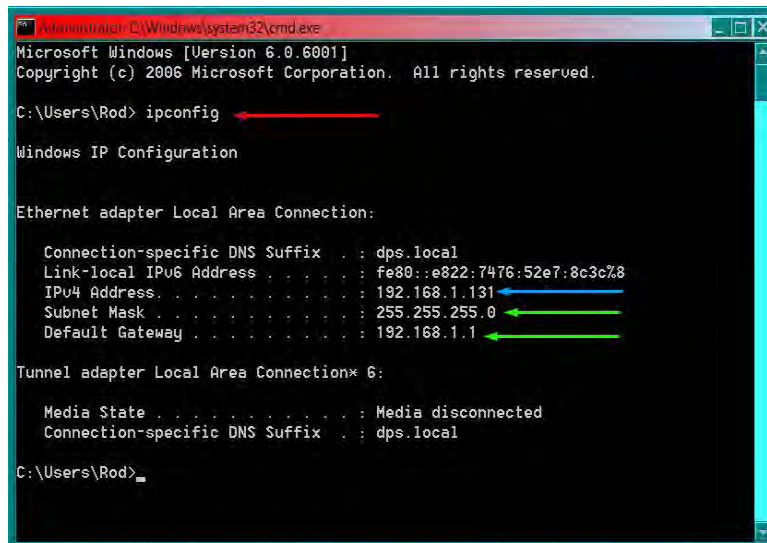


Fig 4 ipconfig

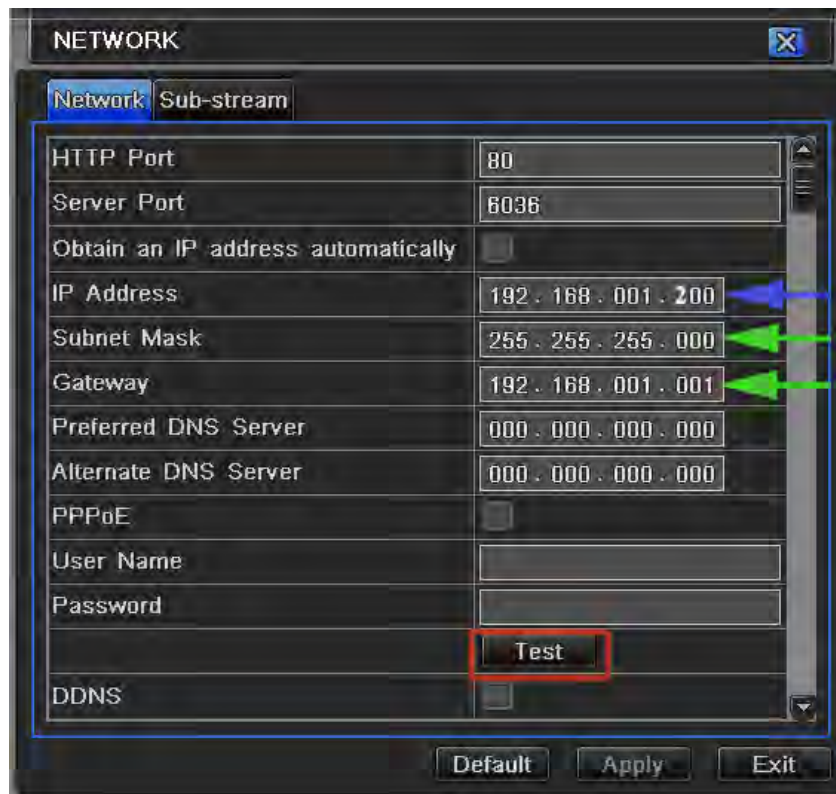


Fig 5 Static IP

For the DVRs IP address you would enter the same first 3 sets of numbers as the gateway and select a fourth set of numbers that is different then any other device attached to the same router. If the IP address of your computer in the ipconfig (BLUE arrow in Fig 4) was a single or two digit number you should be ok with any three digit number, if the computer IP address ends with a number in the 100s then you should go with a 200 number (Blue arrow in Fig 5). After you enter the numbers click the test button (Red box in Fig 5), when you get the OK message in the lower left corner of the screen click on the Apply button to save the setting.

PPPOE: If you are going to attach the DVR directly to a DSL or Cable modem instead of a router you will need to select the PPPOE option in the NETWORK options. To do this go to the Main Menu and select the System icon (Red box in Fig 1), then select the Network icon (Red box in Fig 2), this will display the NETWORK screen shown in Fig 6. Put a checkmark in the PPPOE option box (Red box in Fig 6) and enter your internet account User Name and Password in the boxes. You will need to contact your internet service provider to get the User name and Password you need to enter into these boxes. After you enter the information into the boxes click on the Test button (Green box in Fig 6), after you get the OK message in the lower left of the screen click on the Apply button to save the information.

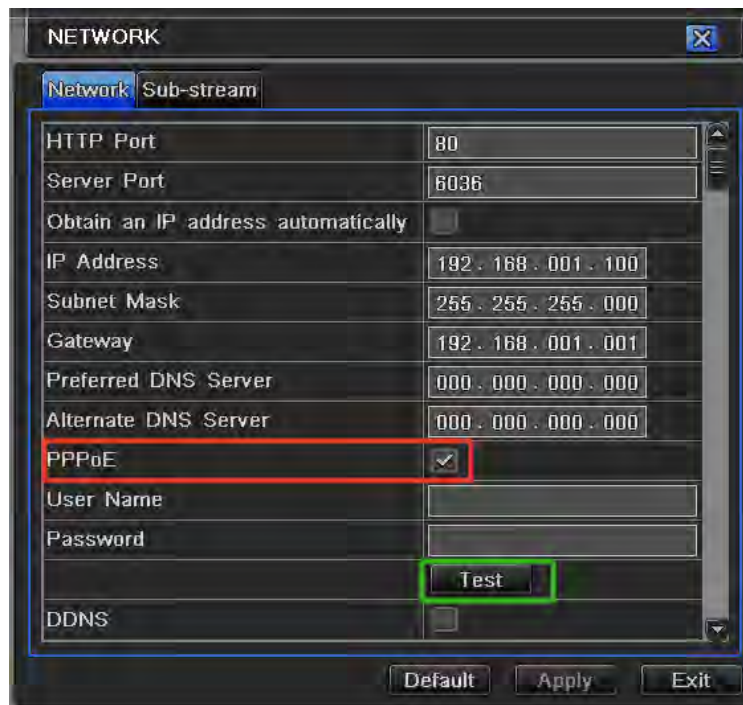


Fig 6 PPPoE

DDNS: You can access the DVR through a static or dynamic IP address; however a dynamic address can change from time to time. How often depends on your service provider. When it changes you need to go to a website such as www.myipaddress.com from a computer attached to the same router as the DVR to find out what the new IP address is. There are two solutions to this problem. One would be to get a static IP address from your service provider so that you do not have to be concerned with the address changing. Another solution would be to use a dynamic domain name service to get a domain name that can be linked to your dynamic IP address. We suggest myq-see.com or www.dyndns.com since the DVR is setup to accept account information from these two domain name services.

NOTE: Before you setup DDNS you must first set up Port Forwarding as directed in the section below.

To setup the DVR for access through a dynamic domain name you go to the Main Menu and select the System icon (Red box in Fig 1), then select the Network icon (Red box in Fig 2), this will display the NETWORK screen shown in Fig 7. Put a checkmark in the DDNS option (Red box in Fig 7). Select the service you are using from the drop down menu under the checkmark box and enter the account information you registered with the domain name service. Click the Test button under the boxes where you entered the account information and after you get the OK message in the lower left hand corner of the screen click on the Apply button. You will then be able to access the DVR remotely by entering the domain name into a browser window on a remote computer. This DVR supports DDNS provided by myq-see.com and www.dyndns.com.

NOTE: For Instructions for setting up DDNS through myq-see.com see the MYQ-SEE Setup Guide

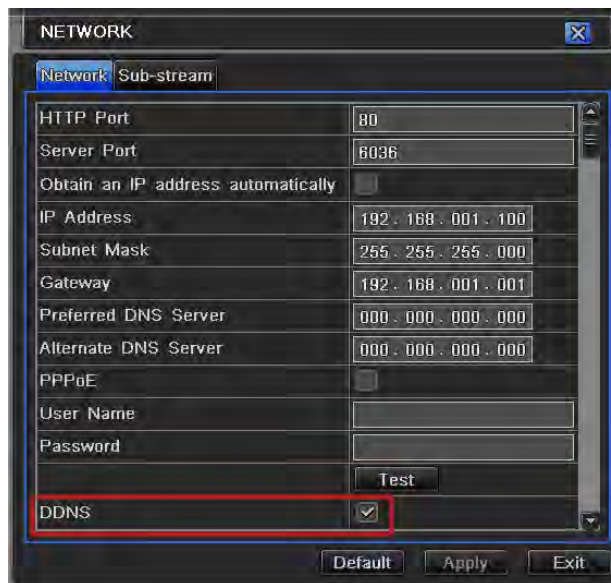
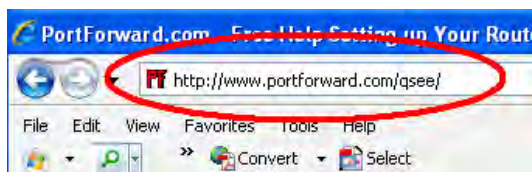


Fig 7 DDNS

PORT FORWARDING

To access the DVR from a remote computer you need to forward ports 80 and 6036 from the router the DVR is attached to, to the IP address of the DVR.

1. Connect your DVR to the Router and power on DVR
2. Configure your DVR and Set up port forwarding on your router
 - a. Go to www.portforward.com/qsee



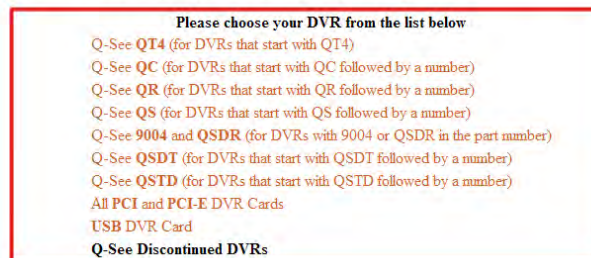
- b. Choose your DVR or Series (QT4) from the list provided



Welcome Q-See Customers.

PortForward.com is proud to offer help setting up port forwarding for your Q-See DVR. We have guides customized to support your DVR and your router.

After choosing your DVR from the list below, you will be taken to a list of [routers](#). Pick your router from the list, or the closest match, and you will see instructions specific to both your DVR and your router.



f. Verify the ports are open and traffic is allowed

a. Go to www.canyouseeme.org



b. Type the port number that your DVR requires in the box.(See picture)

The default ports are 80 and 6036.

CanYouSeeMe.org - Open Port Check Tool

This page will serve as a free utility for remotely verifying a port is open or closed. It will be useful for users who wish to check to see if a server is running or a firewall or ISP is blocking certain ports.

Your IP: 64.206.234.34

What Port?

Connect to Your Computer
Easily and securely access your computer from anywhere. Try Now!
www.GoToMyPC.com/Connect

Pre-Owned Cisco Equipment
Reliable Switches, Routers, & More. 1 Yr. Warranty. Save up to 90%!
www.Recurrent.com

VoIP Phone System
Small Business Phone System. 15-500 Employees? Try Fonality.
PBXtra.Fonality.com

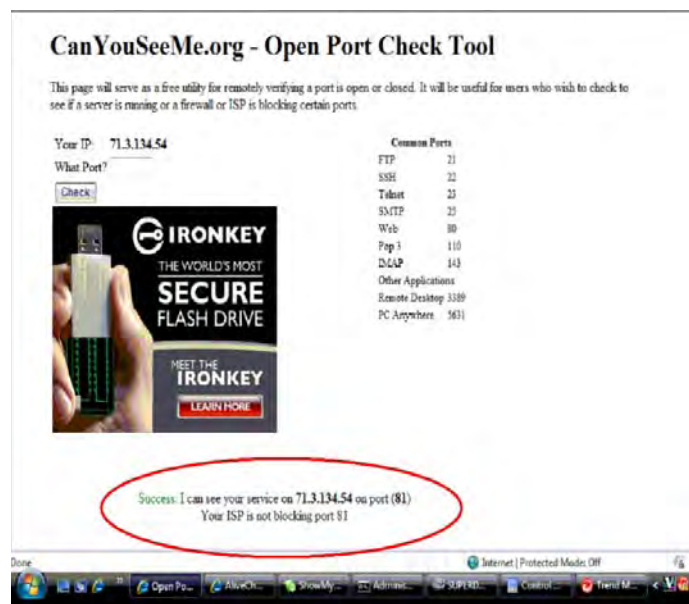
Common Ports

FTP	21
SSH	22
Telnet	23
SMTP	25
Web	80
Pop 3	110
IMAP	143
Other Applications	
Remote Desktop	3389
PC Anywhere	5631

Ads by Google

c. Verify that the port(s) is open.

- i. If the port is open, you will see the following message: "Success. I can see your service..."



- ii. Go to the section below: **To access the DVR through Internet Explorer**
- iii. Otherwise, if the ports are not open, you will get the following message: “**Error:** I could **not** see your service on **64.206.234.34** on port **(80)** - Reason: Connection refused”. If you get this error, call your Internet Service Provider (ISP) and ask them to unblock those ports for you.

CanYouSeeMe.org - Open Port Check Tool

This page will serve as a free utility for remotely verifying a port is open or closed. It will be useful for users who wish to check to see if a firewall or ISP is blocking certain ports.

Your IP: **64.206.234.34**
What Port?


T1 Internet Access
Full T1 w/ Free Hardware & Install.
99.99% Uptime & 100% Port Speed!
[Speakeasy.net/T1-Internet-Access](#)

Connect to Your Computer
Easily and securely access your computer from anywhere. Try Now!
[www.GoToMyPC.com/Connect](#)

Remote Desktop Control
Easily Control any Remote Desktop.
Free Trial, No Installation!
[www.TeamViewer.com](#)

Common Ports

FTP	21
SSH	22
Telnet	23
SMTP	25
Web	80
Pop 3	110
IMAP	143
Other Applications	
Remote Desktop	3389
PC Anywhere	5631


Ads by Google

Error: I could **not** see your service on **64.206.234.34** on port **(80)**
Reason: Connection refused

- iv. After your ISP unblocks those ports for you, repeat steps i and ii.

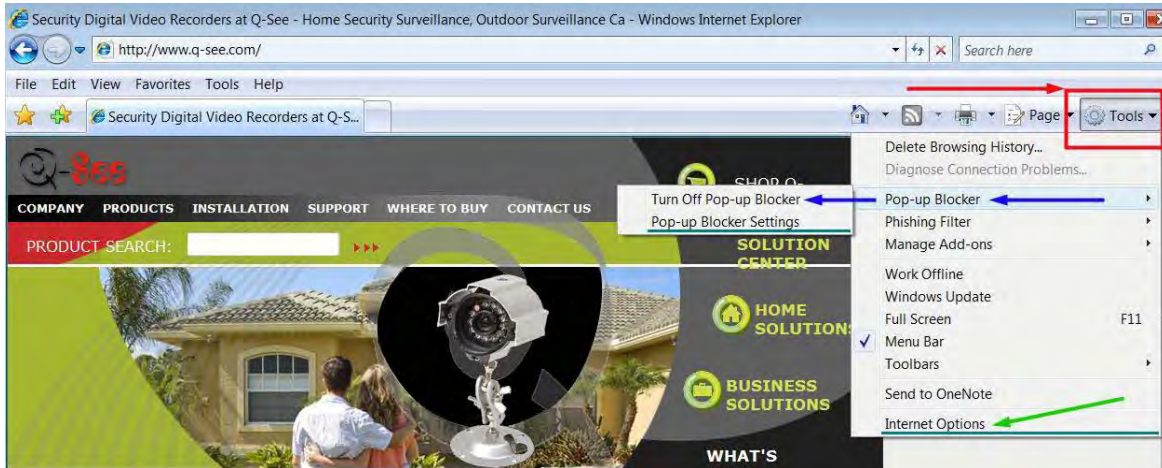
When you access the DVR from a remote computer you also need to use a different address in the Internet Explorer browser window. Instead of entering the IP address of the DVR you need to enter the public IP address of the router the DVR is attached to. You can get this address by going to www.myipaddress.com from a computer that is attached to the same router as the DVR. This website will display the box in the picture below that shows the IP address you need to use. It will be in the space where the below example shows 76.254.183.54.

myIPaddress.com

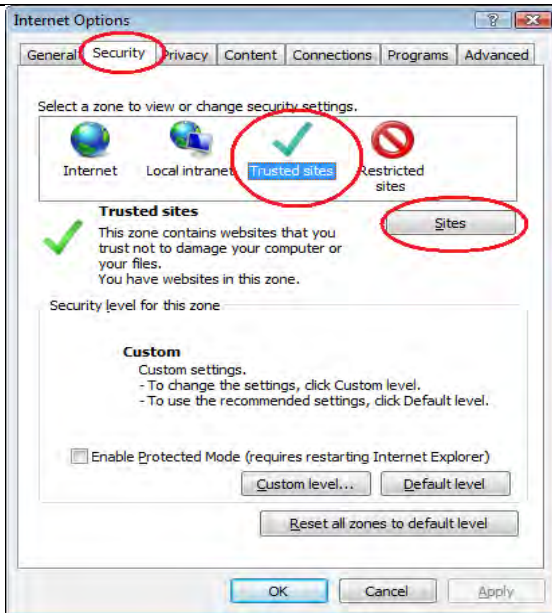
Your computer's IP address is:*
76.254.183.54

About myIPaddress.com

To access the DVR through Internet Explorer: once you have setup the network settings on the DVR to match the settings of your router and forwarded the ports needed by the DVR (for remote access over the internet), you need to modify your browser controls. You need to allow Pop-ups. To do so go to the Internet Explorer tool bar and select the "tools" option (RED box in Pic 1), then select the "Pop up Blocker" option and select "Turn Off Pop-up Blocker" (BLUE arrows in Pic 1). You will also need to enable Active X controls. To do so go to the Internet Explorer tool bar and select the "tools" option, then "Internet Options"(GREEN arrow in Pic 1).

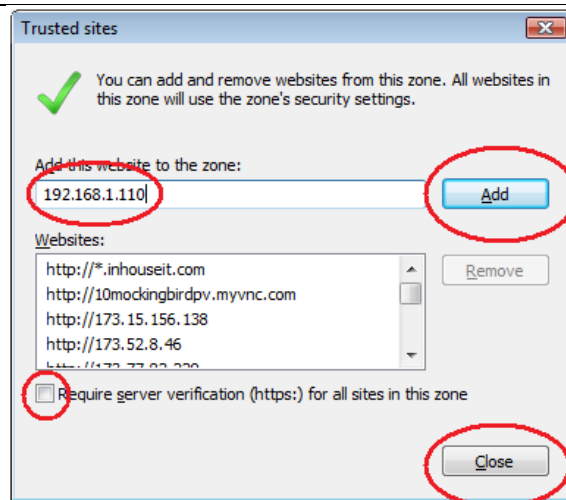


Pic 1



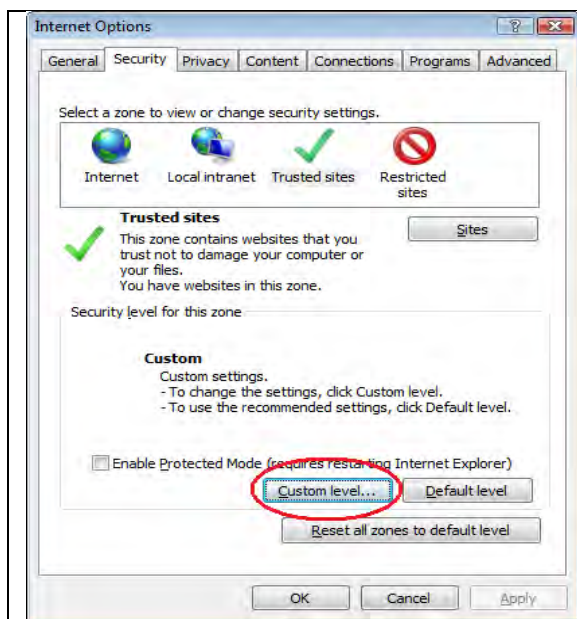
Pic 2

Click on Security Tab. Click on Trusted Sites. Click on Sites button.



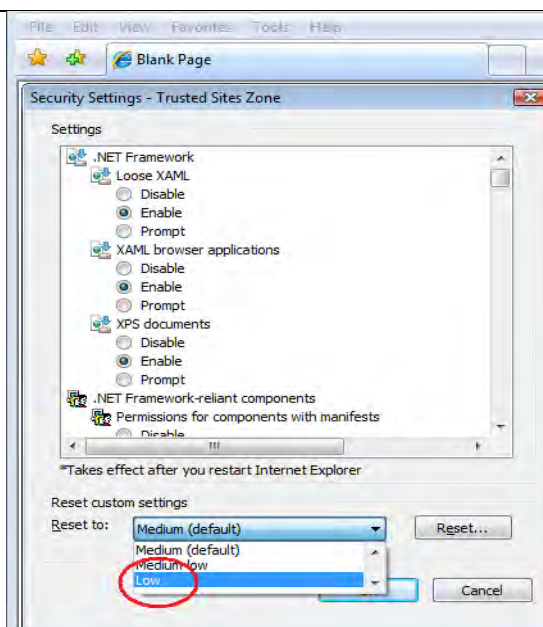
Pic 3

Uncheck the box for Require Server verification. Put the IP address of the DVR or WAN IP address in the Add this websites to the zone box and click on Add button. Click on Close.



Click on Custom Level

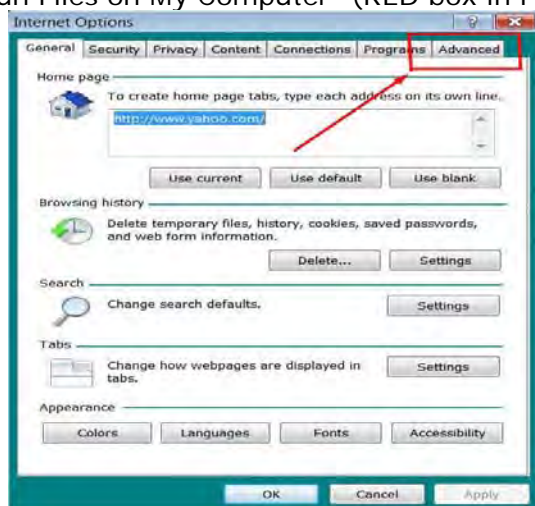
Pic 4



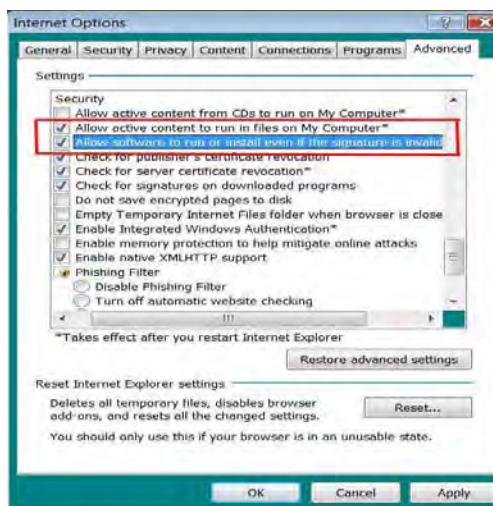
On "Reset to" pull down menu, select "LOW" then click on "RESET" button.
Click 'Yes' when asked: 'Are you sure you want to change the setting for this zone?' Click OK. Click Apply. Click OK. Close Internet Explorer.

Pic 5

If you get a error message that says the program cannot load because the publisher is unknown or the program is unsigned, go to internet explorer, tools, internet options (refer to Pic 1), then go to the "Advanced" tab (RED box in Pic 6), this will open the window in Pic 7, scroll down to "Security", and select the options to "Allow software to run or install even if the signature is invalid", and "Allow Active Content to Run Files on My Computer" (RED box in Pic 7).



Pic 6



Pic 7

To connect to the DVR from the remote computer you would then open an Internet Explorer browser window and enter the internet IP of your router that you got by going to www.myipaddress.com (you have to do this from a PC that connect to same Router as your DVR).

Notice: *If you cannot use HTTP port 80 or 6036 because the port is being used by another program, or it is being blocked by your service provider, you can use another port in the same range. If you do so then you need to forward the IP address of the router to the other port, change the port in the DVR NETWORK settings, and you need to add the port number after the IP address. For example, if you set the HTTP port as 82, you need to enter the IP address as 192.168.0.25:82. After you have forwarded the ports you can verify that the ports are open by going to canyouseeme.org from a computer that is attached to the same router as the DVR.*

Once you able to login, you will get the login screen, by default the login and password are admin and 123456 .

Notice: *If you still have problems connecting remotely: Anti-virus programs could also block the ActiveX control, if you still have a problem try closing them. Other plug-ins could also block it. Close firewalls in Windows and in the router if applicable. If you run Windows Vista or Windows 7, you will need to disable User Account (UAC). Follow this link for instructions:*

<http://www.howtogeek.com/howto/windows-vista/disable-user-account-control-uac-the-easy-way-on-windows-vista/>

If you have a router plugged into another router, for example, if you have the DVR attached to a router which is attached to DSL or Cable router, you may need to forward port 80 and 6036 (or whatever ports you are using) on the DSL or Cable router to the IP address of the router that the DVR is attached to, so that router can then forward the port to the DVR. Please refer to the PORT FORWARDING section above on how to get instructions on how to forward the port on the other router.

NOTICE: For instructions on how to use the remote viewing software please refer to the Remote Viewing section in the user's manual.

MYQ-SEE DDNS SETUP GUIDE FOR QT4 SERIES DVRS

NOTE: Before you setup DDNS you must first set up Port Forwarding as directed in the PORT FORWARDING section of the Remote Access Quick Start Guide.

Once you have enabled Port Forwarding, you can configure your DDNS information by following these steps:

- Using a computer that is connected to the same network as your Q-See DVR, use your IE Browser to go to <http://myq-see.com>.
- Click on the New User? Link at the bottom of the page (<http://myq-see.com/reg.asp>).
- Complete the registration process by following the on-screen directions and click the [Submit] button at the bottom of your screen (Fig 1).



The screenshot shows a web browser window with a green-themed header. The main heading is "Welcome to MyQ-See." with a subtext "Create a user account or choose existing users below to begin." Below this is a section titled "NEW USER REGISTRATION" with a "DDNS account creation." label. The form contains the following fields: EMAIL ADDRESS (filled with "XXXX@XXXX.COM"), PASSWORD (filled with "XXXXXX" and a green checkmark), PASSWORD CONFIRM (filled with "XXXXXX"), FIRST NAME (filled with "XXXXX"), LAST NAME (filled with "XXXXX"), SECURITY QUESTION (a dropdown menu showing "My favorite place."), and ANSWER (filled with "XXXX"). At the bottom of the form are "Submit" and "Reset" buttons. Below the form, there is a link: "Already have an account? Click here to login." The footer of the page reads "All Rights Reserved © 2008 Dynamic Call Services".

Fig 1 Registration

- d. The next screen will ask you to create a domain name. Domain names must start with an (a-z) or (0-9) and cannot contain a hyphen. Once you choose your domain name, click on the [Request Domain] button. This will generate a confirmation screen which tells you if your Domain name is available and list an IP address (Fig 2). Verify that this is your current IP Address by going to www.myipaddress.com and checking that it is the same address listed in your confirmation screen (Fig 2).



Fig 2 Domain Name

- e. Once you have completed steps a-d, go to the Main Menu and select the Setup icon (Red box in Fig 3), then select the Network icon (Red box in Fig 4), this will display the NETWORK screen shown in Fig 5.



Fig 3 Main Menu

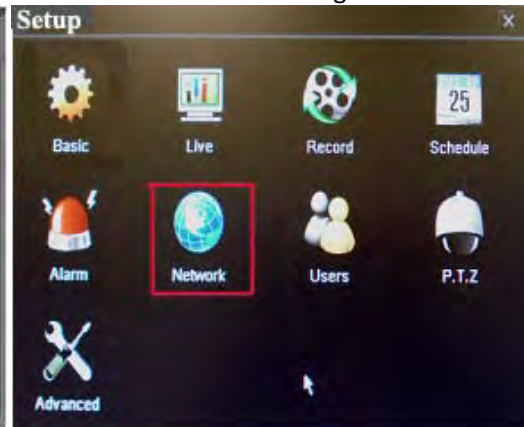


Fig 4 Setup

- f. Put a checkmark in the DDNS option (Red Box in Fig 5), then select the MYQ-SEE option from the drop down box, and enter the account information you setup on the myq-see.com site into the boxes under the drop down box (see Fig 6).

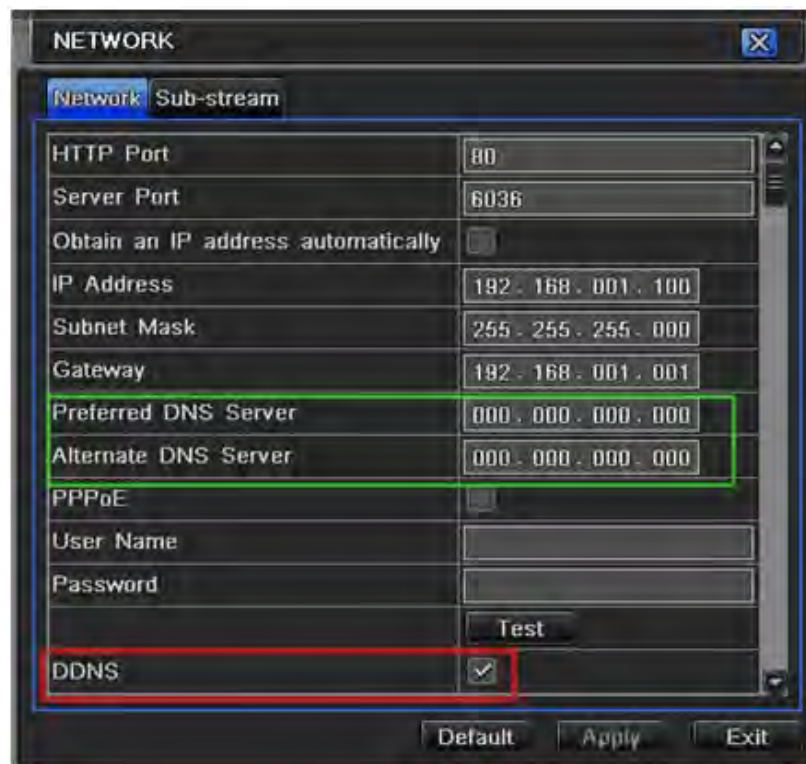


Fig 5 DDNS

NOTICE: You need to put your public DNS in the Network Setup on the DVR (Green Box in Figure 5). This can be found in your Router Status tab. There are usually 2 DNS entries (DNS1 & DNS2). If you router does not list the DNS address get it from your Internet Service Provider.

- g. After you enter the information click on the Test button (Green box in Fig 6) and wait until you see the OK message in the bottom left hand corner of the screen.
- h. Click the [APPLY] button and then the [EXIT] button at the bottom of the NETWORK screen and your DDNS setup is complete.

NETWORK

Network Sub-stream

Subnet Mask	255 . 255 . 255 . 000
Gateway	192 . 168 . 015 . 001
Preferred DNS Server	000 . 000 . 000 . 000
Alternate DNS Server	000 . 000 . 000 . 000
PPPoE	<input type="checkbox"/>
User Name	
Password	
	Test
DDNS	<input checked="" type="checkbox"/>
DDNS Server	MY-Q-SEE
User Name	myname@myemailaddress.com
Password	myqseeaccountpassword
Host Domain	myaccount.myq-see.com
	Test

Default Apply Exit


Fig 6 myq-see

- DDNS Server: Select MYQ-SEE from the drop down menu.
- Username: The email address you entered on the myq-see site.
- Password: Enter the password you setup on the myq-see site.
- Host Domain: Enter the account name you setup on the myq-see site.

IPHONE ACCESS SETUP GUIDE FOR QT4 SERIES DVRS

1. Installing through iphone/iPad.

Step 1. Open App Store function of iphone

Step 2. Select “search”  function to search for “SuperCam”



Step 3: Click SuperCam, enter into “introduce” interface and then click “FREE”, it will change into “INSTALL”



Step 4: Input iTunes Store password and then click “OK”, the software will be installed automatically.


Note: If this is the first time you are accessing the Store you need to enter user ID; if you do not have a Store account, you need to create one.

2. Installing through PC.



Step 1: Access iTunes store in PC and then login Step 2: Connect iPhone and PC



Step 3: Select “search”  function to search for “SuperCam” Step 4: Click “free application” button



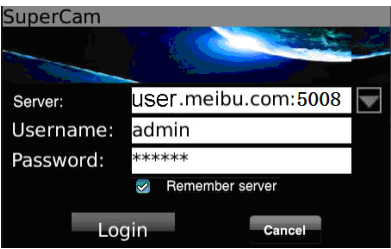
Step 5: Input apple ID and password, then click “acquire”



Step 6: Checkmark “synchronously apply program” and “SuperCam”, and then click “apply” button

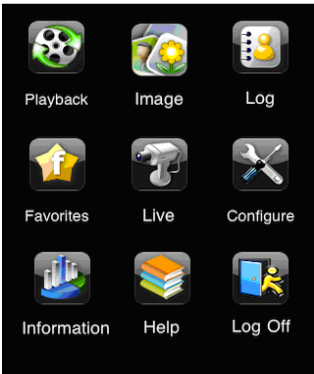
Operation Instructions for iphone/iPad

1. Login interface



Enter server’s IP address (or domain name), user name and password
Click “Remember server” to save the setting; clicking ▼ button can quickly input saved server address, user name and password.

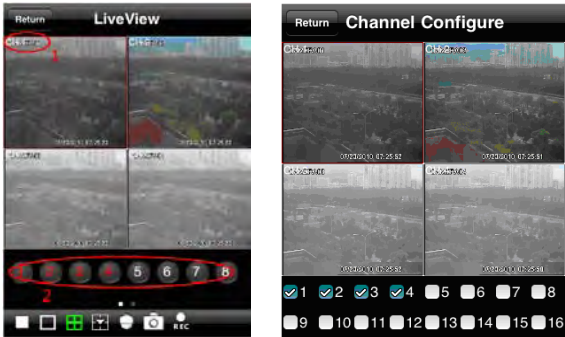
2. Main Interface



NOTE: If you click on the Help icon you will bring up a help menu with a list of the functions of the different buttons and how to use them.

Playback	playback recorded files	Image	image view
Log	log record	Server List	device list
Live	live view	Settings	software settings
Information	device information view	Help	software help center
Logoff	logoff and return to login interface		

3. Live View Interface





Symbol	Current viewing channel	Symbol	Channel status
	Switch channels		PTZ, click to switch to Fig 2 interface
	Snap picture		Record
	Close the video of the current channel		Live audio
	Switch to the single image		Switch to four images
	Move the PTZ Up		Rotate the PTZ Down
	Move the PTZ to the Left		Move the PTZ to the Right
	Stop rotating the PTZ		Zoom In/Focus In/Iris Add
	Zoom Out/Focus Out/Iris Sub	Preset	Select the preset point
Group	Set the cruise line	Speed	Rotate speed of the PTZ
H-Reserve	Horizontal- Reserve	V-Reserve	Vertical- Reserve

4. Image view interface



- play/pause
- stop
- forward
- backward

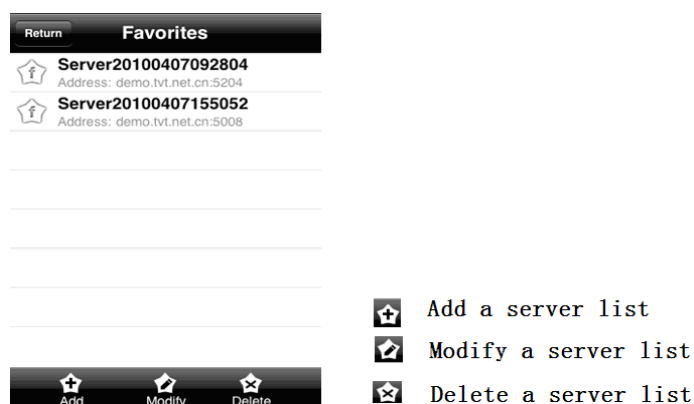
5. Record Playback interface



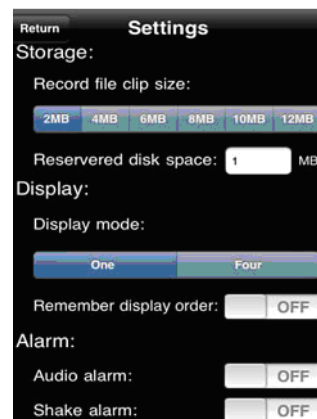
- previous
- next
- the first picture
- the last picture
- cope pictures to album
- delete

Click the record file to playback.

5. Server list Interface



6. Configuration interface



Main parameters for mobile phone video configuration:

Record file clip size: Single video size. When the video size is greater than setup value, change to another video file size setting.

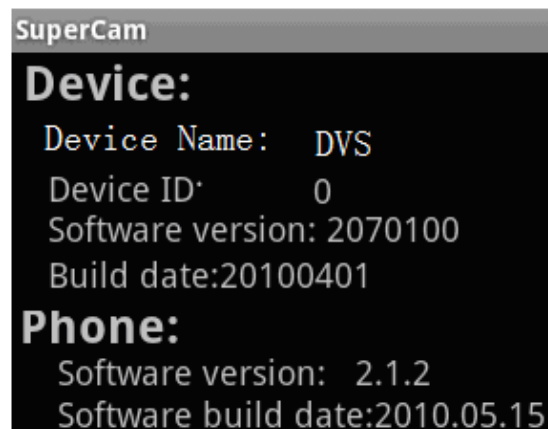
Reserved disk space: Reserved SD Card disk space, when the available disk space is less than setup value, the video will be stopped

Display mode: User can select one live picture display or four live picture displays

Remember display order: User can choose whether to remember display order or not.

Alarm config/Select Audio Alarm. When Video Loss/Sensor/Motion occurs a sound alarm will be triggered.. **Select shake Alarm.** When Video Loss/Sensor/Motion occurs it will trigger vibrate alarm.

7. Information View Interface



Device name: the current device name

Device ID: the current connection device ID

Software version: the current connection device software version

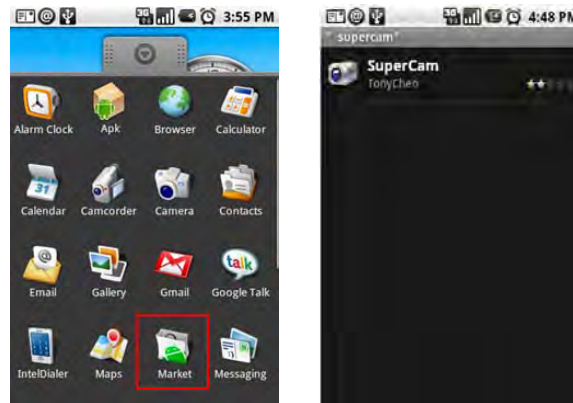
Build date: the current connection device build date

Software version: the software version of mobile phone in use

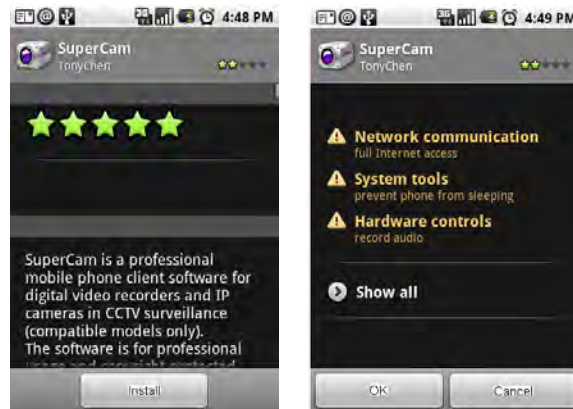
Software build date: the software build date of mobile phone in use

ANDROID ACCESS SETUP GUIDE FOR QT4 SERIES DVRS

Software Installation

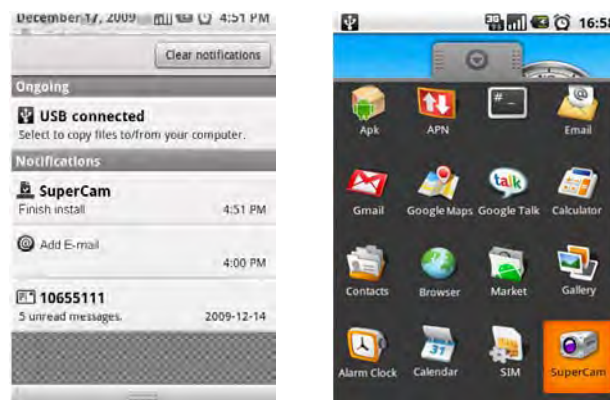


Step 1: run Google Market program Step 2: search for "SuperCam"



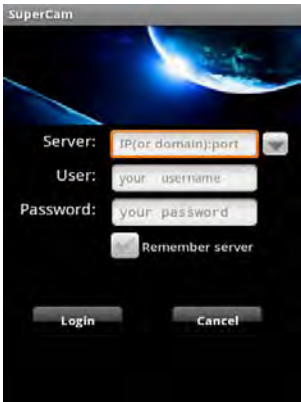
Step 3: press "Install" button

Step 4: click "OK" button



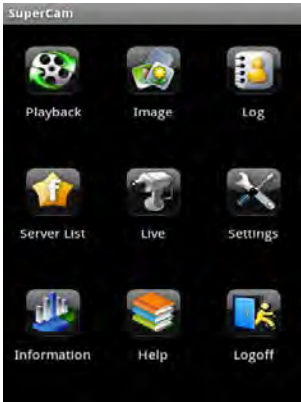
Step 5: user can view the download and install process in notifications; finished download, the software will install automatically.

Login



Enter into server’s IP address (or domain name), user’s ID and password.
Click “Remember server” to save the setting; click ▼ button can quick input saved server address, user name and password.

Main menu



[Playback]	playback record file	[Image]	image view
[Log]	log record	[Server List]	device list
[Live]	live view	[Settings]	software setting
[Information]	device information view	[Help]	software help center
[Logoff]	logoff and return to login interface		

Live view



Fig 1



Fig 2

Mark 1	Current viewing channel	Mark 2	Channel status
	Switch channels		PTZ, click to switch to Fig 2 interface
	Snap		record
	talk		Live audio
	Full screen		Return
	Move PTZ up		Move PTZ down
	Move PTZ left		Move PTZ right
	Stop rotates the PTZ		Zoom In/Focus In/Iris Add
	Zoom Out/Focus Out/Iris Sub	Preset	Select the preset point
Group	Set the cruise line		

Image view



	Previous		next		Zoom in
	Zoom out		delete		Return to main menu

Record playback

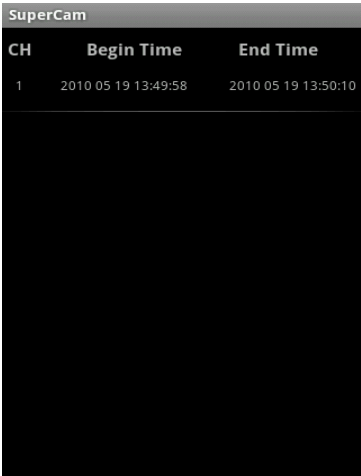


Fig 3

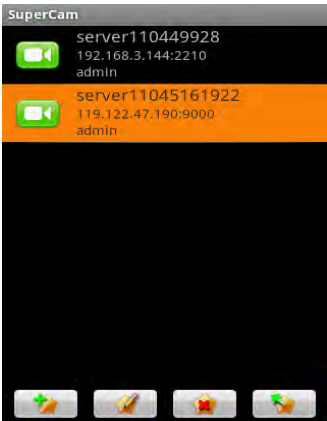


Fig 4

Click the record file (Fig 3) to playback (Fig 4)

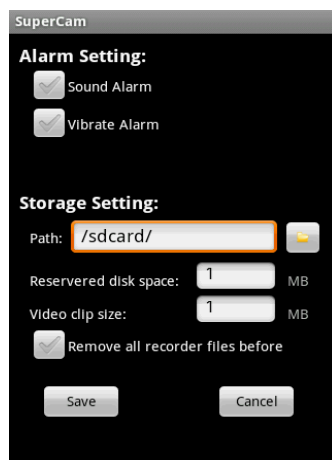
	Play/pause		stop
	Full screen		Return to record file interface (Fig 3)

Server list



	Add a server to list		Modify a server on list
	Delete a server from list		Return to main menu

Config interface



Alarm setting	Tick off Sound Alarm , when Video Loss/Sensor/Motion happen ,trigger sound alarm; Tick off Vibrate Alarm, when Video Loss/Sensor/Motion happen , trigger vibrate alarm
Storage setting	User can setup the relevant parameters of mobile video. This function can be valid only insert SD card.
Path	Save path for mobile video files, the default catalog is /SDCard/. Click 📁 button to change path.
Reserved disk space	reserved SDCard disk space, when the disk space is less than setup value, the video will be stopped
Video clip size	Single video size. When the video size is greater than setup value, change another video files
Remove all recorder files before	delete all current video files

Information view



Device ID: the current connection device ID

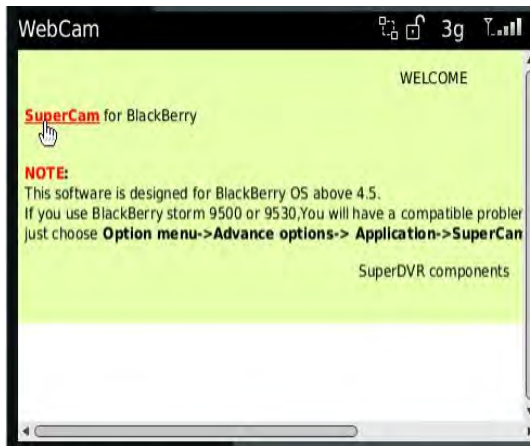
Software version : The current connection device software version

Build date: the current connection device build date

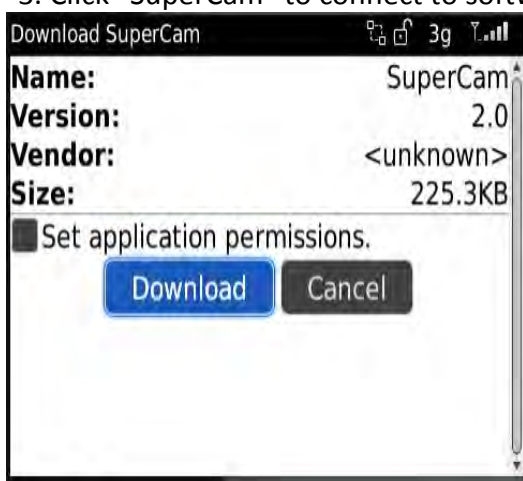
Software version : The current use of mobile phone software version

Software build date: the current use of mobile phone software version build date

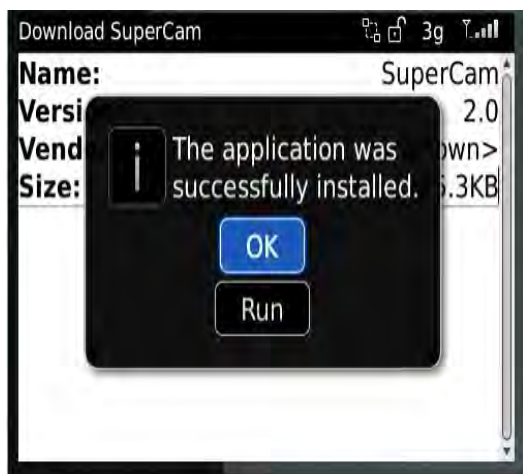
BLACKBERRY ACCESS SETUP GUIDE FOR QT4 SERIES DVRs



1. You need to setup the DVR for remote access, please refer to the Remote Access Guide.
2. Open the browser of BlackBerry phone and enter public IP address of router to access DVR
3. Click "SuperCam" to connect to software



4. Click "Download" button on the popup interface and the download progress will be shown.



5. Once finished downloading, the software will be installed automatically.

If the software fails to download, please check the following:

1. Verify that the network of mobile phone is working correctly.
2. Verify that you can connect to the DVR from a remote computer.
3. Modify the Browser Configuration.

1) Enter into Menu->Option->Browser Configuration; set to the following figuration:



2) Enter into Menu->Option->Cache Operations, clear up browser cache.



If the SuperCam software is used in mobile phone with touch screen, there will be a compatibility problem.

Solution:

Enter into Options Menu->Advance options->Applications->SuperCam and click "Disable Compatibility" button. This problem will be solved.

1. Login



Enter IP address to access DVR (or domain name), user's ID and password.
Click "Remember server" to save the setting; click ▼ button can quick input saved server address, user name and password.

2. Main interface



Image	image view	Log	Record log	Server List	device list
Settings	software settings	Live	live view	Information	device information view
Help	Software help center	Logoff	logoff and return to login interface		

3. Live view





Mark 1	Current viewing channel	Mark 2	Channel status
	Switch channels		PTZ, click to switch to Fig 2 interface
	Snap picture		Full screen
	Background alarm		Stop rotating the PTZ
	Move the PTZ up		Move the PTZ down
	Zoom In/Focus In/Iris open		Zoom Out/Focus Out/Iris close
Preset	Select the preset point	Group	Set the cruise line

3. Server list

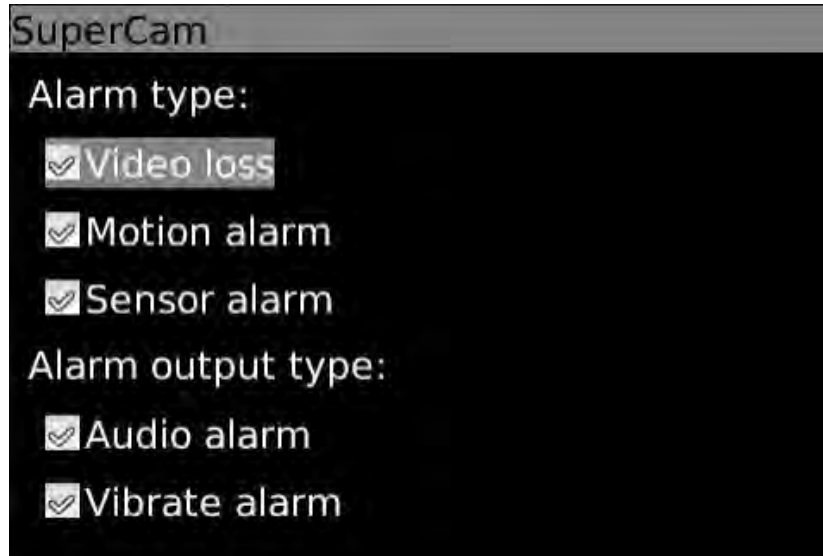


[Add] Add a server (DVR access IP or domain name)

[Modify] Modify a server (DVR access IP or domain name)

[Delete] delete a server (DVR access IP or domain name)

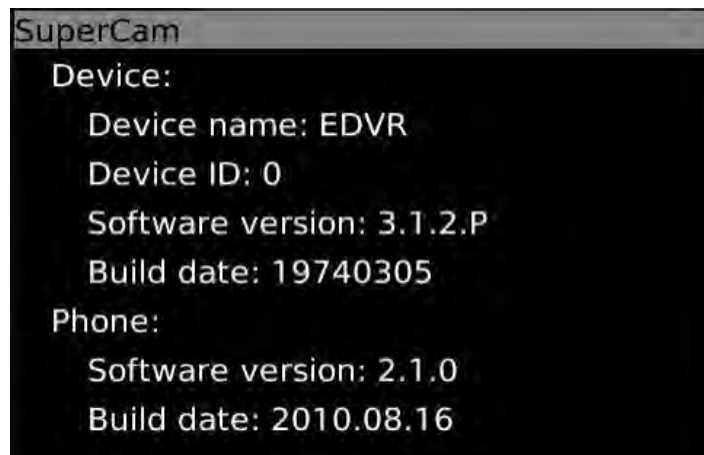
4. Software configuration



Alarm type: Setup the type of background alarm (Video Loss/Sensor/Motion)

Alarm output type: Setup prompt type of background alarm (sound alarm/ vibrate alarm)

5. Information view



Device:

Device Name: name of the current device.

Device ID: the current connection device ID

Software version: The current connection device software version

Build date: the current connection device software build date

Phone:

Software version: The current software version on the mobile phone

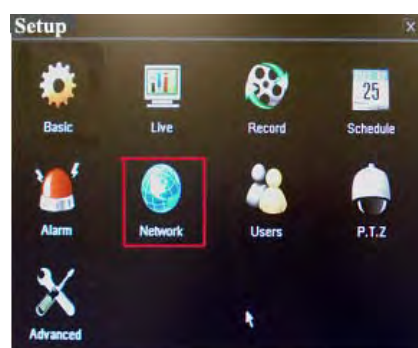
Software build date: the date of the current mobile phone software version

EMAIL NOTIFICATION SETUP GUIDE FOR QT4 SERIES DVRS

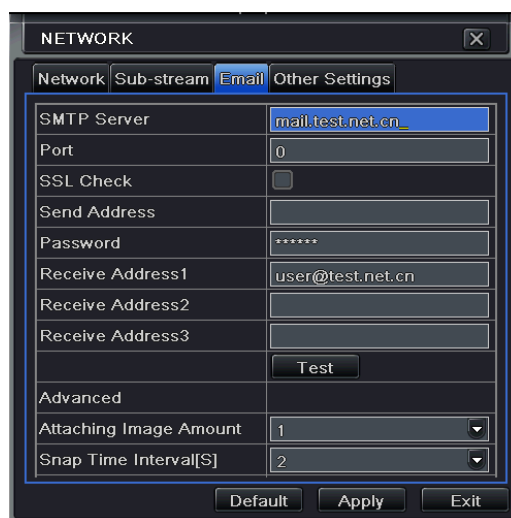
Enter into Main Menu and select Setup (Red box in Pic 1)→then select network configuration (Red box in Pic 2)→email; refer to Pic 3:



Pic 1



Pic 2



Pic 3 network configuration-email

SMTP Server/Port: the name and port number of SMTP server.

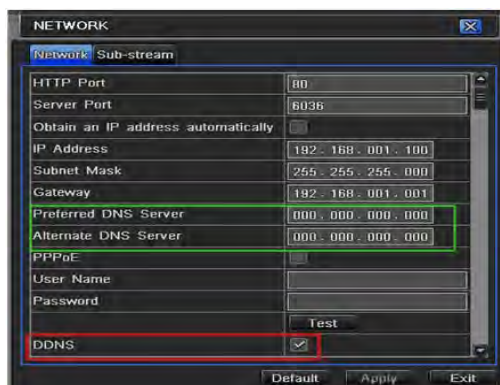
Checkmark "This server requires a secure connection (SSL)"; user can setup mail servers (such as Gmail) according to actual needs,

Send address/password: sender's email address/password

Receive address: receiver's email address. Here user can add at least three mail addresses.

Click TEST button to test the valid of the mailbox.

Attaching image amount: user can attach at least three images by one time.



NOTICE: You need to put your public DNS in the Network Setup on the DVR (Green Box in picture on the left). This can be found in your Router Status tab. There are usually 2 DNS entries (DNS1 & DNS2). If you router does not list the DNS address get it from your Internet Service Provider.

If you have questions:

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